



## BRONCOS BIKE VALET & DENVER B-CYCLE FAQ

### Hours of Operation:

The bike valet will operate starting 3 Hours prior to kickoff until 1 hour after the game. Hours of operation for other events will be determined on a case by case basis.

### Who will operate the bike valet.

The bike valet will be staffed and operated by volunteers from Denver Bike Sharing, a 501(c) (3) non-profit organization that owns and operates the Denver B-cycle program.

### Where is the bike valet located?

The bike valet is located outside the stadium between gates 3 and 4 and adjacent to parking lot J.

### How many bikes can the bike valet hold?

Approximately 500 bikes can be stored in the bike valet location.

### How much does it cost me to park my bike at valet?

The bike valet be provided as a complimentary service to fans. Donations will be accepted and will go to Denver Bike Sharing, a 501 (c) (3) non-profit organization that owns and operates the Denver B-cycle program.

### Who operates the bike valet?

The bike valet will be staffed by volunteers from Denver B-Cycle.

### How does it work?

Just like a coat check, you sign a claim check and give us your bike. We give you the ticket stub. After the event, you return the stub and we give you your bike back. e a coat check, you sign a claim check and give us your bike. We give you the ticket stub. After the event, you return the stub and we give you your bike back.

### Do I need a lock?

Yes. Although the bike valet area is secure and attended at all times and a lock is not needed at Valet, we strongly recommend you bring a u-lock anyway. We may be at capacity (and you might want to stop somewhere for a snack after the game).

### Can I leave my stuff with my bike?

Yes (helmets, locks and panniers only please). Because we can't inventory your accessories, we can't be responsible for them, but anything securely attached to your bike will be safe. Per stadium policy, we **cannot** check bags of any kind.

### What if I can't get back in time to pick up my bike?

You must retrieve your bike by closing time, which is 60 minutes after the end of the game. After that time, valet will close. For Broncos games, we cannot be responsible for bikes left at Sports Authority Field at Mile High after the close of valet and we urge you to be prompt in exiting the stadium. If you are unable to pick up your bike after an event, you must contact the stadium lost and found office at 720-258-3889 to pick up your bike at a later time.

### Will there be delays checking in at Broncos games?

In times closer to kickoff, we expect that there will be a rush of arrivals. We work quickly and keep the line as short as possible, though you may have to wait a little longer getting your bike back out. Once at capacity, cyclists will need to park their bikes at standard bike racks located around the stadium area.

### Can I park my skates, jogging stroller, etc?

Yes. We'll park skates, strollers and other human-powered people movers, though bicycles take priority

### Can I park a B-cycle at the bike valet?

Yes. Riders will be able to bring their B-cycles directly to Sports Authority Field rather than docking at the B-cycle stations closest to the stadium at 4th & Walnut (318 Walnut St) and 23rd & Clay (2301 Clay St). No extra usage charges will be incurred during the game and will be available for riders who rode in on B-cycles to ride home and return their bike to a station.

### Can I check out a B-cycle at the bike valet?

No. If you did not ride a B-cycle to the game, you will not be able to originate a B-cycle trip as no kiosk will be in place to gather user information or credit card data.

