



# 2018 FAN GUIDE

AN A-Z DIRECTORY OF FACILITY SERVICES FOR OUR GUESTS

# PARKING MAP

Broncos Stadium at Mile High  
1701 Bryant Street • Denver, Colorado 80204





## WELCOME

Representing the people and the personality of Colorado, Broncos Stadium at Mile High was designed to honor the unique and special characteristics of the original Mile High Stadium – the Broncos home for 41 years and one of the most storied and beloved stadiums in National Football League history.

Broncos Stadium stands less than 50’ from the site of the original Mile High Stadium at an elevation of 5,280 feet above sea level, a characteristic that remains today as one of the most internationally recognized of any sports venue in the world.

With a unique, undulating upper profile and a skin of steel, glass and aluminum, Broncos Stadium at Mile High reflects the Rocky Mountains to the west and the modern Denver skyline to the east, standing as a focal point on the Denver skyline and a proud symbol of Colorado and the Rocky Mountain Region.

Broncos Stadium at Mile High provides outstanding, unobstructed views for 76,125 fans on five levels of seating, including 8,200 club seats and 144 luxury suites. While seating only two more fans than the original Mile High Stadium, Broncos Stadium is more than twice as large, encompassing a total of 1.8 million square feet.

Broncos Stadium at Mile high was constructed at a cost of \$400.7 million dollars and was designed and built by Turner / Empire / Alvarado Construction and HNTB Architects in association with Fentress Bradburn Architects and Bertram A. Bruton Architects. The stadium opened on August 11, 2001.

Broncos Stadium at Mile High is owned by the Metropolitan Football Stadium District (MFSD) and managed by Stadium Management Company, LLC (SMC), a subsidiary of the Denver Broncos Football Club.

## STADIUM TRADITIONS

### ALTITUDE

Broncos Stadium at Mile High is located at an elevation of 5,280 feet above sea level, a characteristic that remains today as one of the most internationally recognized of any sports venue in the world.

### BUCKY

Whether called Bucky or Bucko, this Denver icon has maintained his lofty perch since 1975. Modeled after Roy Rogers horse, Trigger, the 1,600 lbs. 27’ high statue was fully refurbished after the final home game at Mile High Stadium before retaking his position at Broncos Stadium at Mile High on August 11, 2011.

### COUNTIES GATEWAY PLAZA

The Counties Gateway Plaza on the stadium’s west side was designed as a ceremonial entrance featuring Colorado native hackberry shade trees and individual monuments for each of the seven counties of metropolitan Denver whose residents helped fund the construction of Broncos Stadium at Mile High.

### EQUIPMENT FIELD

“Equipment Field” encompasses seven individual sculptures in locations spread throughout the Counties Gateway Plaza on the stadium’s west side, appearing like larger-than-life pieces of athletic equipment discarded by giant football players as they leave the stadium following a match century ago.

### HORSESHOE SHAPE

Broncos Stadium at Mile High is designed in the Broncos legendary and traditional horseshoe shape.

### NOBLE ENERGY SPORTS LEGENDS MALL

On the south end of the stadium, a grand lawn provides an on-site festival and event area with a permanent stage, utility service and other necessary requirements for activities to take place. During Broncos games, the area offers fans a variety of interactive activities, music and a beer garden.

### RING OF FAME

Created in 1984 by team owner Pat Bowlen, the Ring of Fame honors the greatest Broncos players and administrators in the history of the franchise. Sitting on the inner ring of the upper concourse above the 100-level seating bowl are the names of those who were honored for their contribution.

### RING OF FAME PLAZA

The Ring of Fame Plaza incorporates thirty-two 8’ steel monuments in honor of each of the Broncos Ring of Fame inductees. Symbolizing the historical pillars of the franchise, the monuments were forged from the same type of steel that was used to construct Mile High Stadium. Ring of Fame Plaza is located adjacent to the Broncos Horse Fountain outside the stadium, just behind the main south scoreboard.

### ROCKY MOUNTAIN THUNDER

13,500 tons of steel tread risers and a severely pitched seating bowl allow Broncos fans to recreate a hallmark of Mile High Stadium, a metal clamor known as “Rocky Mountain Thunder.”

### SOUTH STANDS

At Mile High Stadium, Broncos fans in the South Stands created an intimidating and deafening background every home game. Located directly above the Visitor’s Locker Room, visiting teams could feel the south stands and the intensity of the crowd before even taking the field. At Broncos Stadium at Mile High, the South Stands continue to honor and represent all Broncos fans, the most loyal and supportive of any in sports.

### STADIUM WITHIN A PARK

The park like area on the east side of the stadium integrates the landscape of the South Platte River with native grasses, creating the feeling of a loose, undulating plain. Autumn Blaze Maples are placed in concentric circles, forming “Pass Through the Land” a public art project incorporated on the east side.

### THE BRONCOS

A gift from Broncos owner Pat Bowlen and the Bowlen family to the people of Colorado, “The Broncos” were created in Florence, Italy by world renowned sculptor Sergio Benvenuti, and incorporates five broncos, one mare & one colt appearing as a snapshot in time, bounding through mountainous terrain and up a raging mountain stream towards the stadium with the flow of the fans. The feature incorporates over 150 tons of locally quarried Colorado Navajo Moss boulders and an irregularly shaped pond circulating 850 gallons per minute.

## PUBLIC ART

### PASS THROUGH THE LAND

Located within the Platte River Park on the east side of the stadium, “Pass Through the Land” consists of massive, flat-top boulders placed in concentric rings within an Aspen Grove representing the mesas and plateaus of Colorado. At the entrance to the grove are five 28’ high towers with metal mesh and trembling disks that catch the light and create wind chimes. On game day, thousands of fans coming from the light rail and parking areas east of I-25 walk through “Pass Through the Land”, enjoying the area as a location to picnic, people watch or simply to take in the game day environment.

### PIGSKIN VARIATIONS

Three sculptures by Massachusetts artists Ralph Helmick and Stuart Schecter were added to the north side of the stadium in 2004. The series of three “Pigskin Variations” individually titled Sisyphus, Buster and Lilliputia, offer a spectrum of metaphoric imagery relating to Colorado history and culture. These Colorado sandstone and bronze pieces suggest sport, challenge, exertion, control and conquest.

## FAN BEHAVIOR

The Denver Broncos are fortunate to have some of the best fans in the NFL. We encourage our fans to create a high-energy environment to support the team while maintaining a friendly and family-oriented atmosphere. Abusive/foul language or fighting will not be tolerated and will result in immediate ejection without refund. All game day employees’ work hand in hand at each of our games to ensure your game day experience is a positive one. Have fun, root hard and show respect for the fans around you. The Broncos reserve the right to eject any person whose behavior is unruly or illegal in nature. In addition to being ejected, violators risk losing their season ticket privileges. Season ticket holders will be responsible for the actions of their guests.

## CODE OF CONDUCT

Broncos Stadium at Mile High and the Denver Broncos have committed to a safe and enjoyable event experience for all guests in attendance by establishing reasonable expectations of behavior as outlined in the stadium's Fan Code of Conduct.

The Fan Code of Conduct requires guests to refrain from the following:

- Behavior that is unruly, disruptive or illegal in nature.
- Intoxication or other signs of alcohol or substance impairment resulting in poor behavior.
- Foul, obscene, offensive or abusive language, gestures or actions.
- Interfering with the progress of the game or throwing any object onto the field or in the stadium premises.
- Failing to follow the instructions of stadium personnel.
- Verbal or physical harassment of opposing team fans.
- Smoking, except in designated areas.
- Fighting.
- Indecent exposure or the wearing of obscene or indecent clothing.
- Conduct that endangers spectators or participants.
- Ethnic intimidation.

Please respect the rights of all fans and stadium personnel by displaying appropriate behavior. Violators will be ejected from the stadium premises and required to complete the online Fan Conduct Class prior to returning to Broncos Stadium at Mile High. Season ticket holders may have their account privileges revoked without reimbursement to the account holder and/or the holder of the ticket license at the discretion of the Denver Broncos/Broncos Stadium staff. Violations of the Fan Code of Conduct within our stadium parking lots will result in revocation of parking privileges.

Customers of the Denver Broncos Ticket Exchange re-sale service, including parking permits, will be held responsible for adhering to the behavior expectations listed in the stadium's Fan Code of Conduct.

## GUEST ASSIST TEXT MESSAGING AND HOTLINE

To assist in identifying and reporting unruly fan behavior, possible security concerns or any other type of problem that may be present in the stadium environment, Text **"RESPECT" + your message to 78247**. Please provide specific information including a description & location of the situation, along with any other information that might be helpful. Stadium staff will be dispatched immediately to respond. \*Standard Text Msg Rates Apply. Text messaging and hotline available during stadium events only.

To Use Guest Assist Text Messaging:

1. Open a blank text message and address the message to 78247.
2. Text messages can be up to 160 characters in length.
3. A subject for the text message is not required.
4. Type the word "RESPECT". Leave a space and then type your message.
5. When your text message is received, you receive an immediate response message stating, "Your message has been received by stadium personnel."
6. If more information is needed, the Guest Assist operator will respond with additional questions.

## PARKING & TRANSPORTATION A - Z GUIDE

### PARKING

There are approximately 6,500 parking spaces on-site at the stadium and 15,000 additional spaces in independent parking lots near the stadium area.

Spaces in on-site stadium lots are reserved primarily for season ticket holders with pre-sold permits. Single-game spaces are sold on a very limited basis to fans without a permit, however availability is limited and sold on a first-come, first-served basis (\$20-\$30 cash or credit cards accepted.)

Fans without parking permits have numerous parking options available near the stadium. There are close to 15,000 spaces in off-site independent parking lots near the stadium area. The Pepsi Center and Auraria Campus, east of I-25 and a 10-minute walk to the stadium, provide the largest inventory of spaces. [Click here to view the parking map.](#)

Pricing and availability of off-site, independent parking lots is subject to change, without notice. Please exercise caution when parking in off-site lots and utilize only those which 1) display a special event parking sign issued by the City & County of Denver, or 2) are existing approved parking lots clearly managed by reputable companies.

### PROHIBITED PARKING

**PARKING ON NEIGHBORHOOD STREETS IS ILLEGAL. VIOLATORS WILL BE TICKETED AND TOWED.** Illegally parked vehicles are subject to citation and tow. Towed vehicles will be taken to the Wastewater Management Facility at 2nd and Umatilla for two hours after the game. To find out if your car was towed to this facility, please call (720) 913-6985.

### PARKING POLICIES

All stadium policies and procedures are enforced in the parking lots of Broncos Stadium at Mile High. For the complete list, please refer to the stadium policies section.

- Parking lots open 4.5 hours prior to kickoff.
- There are no in-and-out privileges.
- Permits may not be re-used or transferred.
- Please review the back of your permit for a full summary of parking lot policies.

**Parking on neighborhood streets surrounding Broncos Stadium at Mile High is strictly prohibited.** Illegally parked vehicles are subject to citation and tow. Towed vehicles will be taken to the Wastewater Management Facility at 2nd and Umatilla for two hours after the game. To find out if your car was towed to this facility, please call (720) 913-6985.

### DROP OFF/PICK UP INFORMATION

- Drop-offs at Broncos Stadium at Mile High should occur on the west side of the stadium on 18th or 19th Ave in between Federal and Mile High Stadium Circle.

### TAILGATING POLICIES

Tailgating is encouraged in the stadium lots, however, please respect fellow fans by only occupying the parking stall you have paid for. Tailgating is first-come, first-served and saving parking spaces is not allowed at any time. Fans who want to tailgate together must arrive together. Tailgating is only permitted to take place either directly behind your vehicle or in adjacent landscaped areas.

- Tailgate parties and items such as barbeques, chairs, coolers, tents, games, etc. may not extend into adjacent parking stalls, walkways or the drive lanes.
- The Denver Fire Department requires a minimum drive aisle of 16 feet between each row of vehicles. Keep the parking areas safe by not blocking the aisles.
- All tailgate parties must break down 30 minutes prior to kickoff.
- Commercial activities of any kind in the parking lots and on stadium property are strictly prohibited without prior written permission from the Denver Broncos and Stadium Management Company, LLC.

For a complete list of the Tailgating Rules and Regulations, please visit [www.broncostadiumatmilehigh.com](http://www.broncostadiumatmilehigh.com). Tailgate parties that do not follow the stadium guidelines will result in termination of parking privileges for the current game and the remainder of the season.

### PUBLIC TRANSPORTATION

RTD offers convenient and inexpensive public transportation options to and from the stadium. If utilizing public transportation, please come prepared and aware of the NFL Bag Policy restricting the size and type of bag permitted into the stadium.

### BRONCOS RIDE

Broncos Ride shuttles transport fans to the stadium from local park

and ride lots throughout the metro area. Buses depart park and rides 2 ½ to 1 hour prior to kickoff and meet passengers in Lot A outside of Gate 9 for the return trip. Round trip fares range from \$5.20 to \$9.00 depending on the departure point. Round-trip tickets may be purchased at ticket vending machines or the ticket booths at select light rail stations.

The Federal Shuttle will operate every five to ten minutes starting 2 hours prior to kick off on weekend game days and 1 ½ hours before kickoff on weekday game days, until 10 minutes after kickoff. Services resume immediately following the game with the last bus departing 45 minutes following the conclusion of the game. The Federal Shuttle stops at Lincoln High School (2285 South Federal Blvd), and at bus stops along Federal Boulevard. The Federal Shuttle will drop-off and pick-up at the South Lot of the stadium. To view a list of area pick-ups and drop offs, please refer to the RTD website at <http://www.rtd-denver.com/BroncosRide.shtml>.

### LIGHT RAIL

On game days, the C, E, and W rail lines stop at the Broncos Stadium at Mile High Station, and the W rail line stops at Decatur-Federal Station. Special C Line service will be available up to three hours before each weekend home game.

Fans can also take the D or H lines and transfer to the C or E lines at 10th & Osage station or take the University of Colorado A Line and transfer to the C, E, or W lines at Union Station. Regular one-way Rail fares apply.

### BRONCOS STADIUM AT MILE HIGH STATION

The C, E or W light rail lines stop at the Broncos Stadium at Mile High Station (formerly known as Sports Authority Field at Mile High station), an 8 minute walk to the stadium. Fans may also take the D or H lines and transfer to the C or E lines at I-25 & Broadway, Alameda, or 10th & Osage stations.

### DECATUR-FEDERAL STATION

The Decatur Federal station is an 8-minute walk to the stadium and located on West Corridor Line, an extension of light rail service 12.1 miles to the west and connecting downtown Union Station to the Federal Center in Golden.

### BIKING TO THE STADIUM

Broncos Stadium at Mile High can be accessed directly via the South Platte Trail of the Denver bike trail system. There are over 354 on-site bike racks for securing the bikes when on-site. All individuals biking to the stadium are encouraged to be aware of and to plan for the Stadium Bag Policy which will be in effect at all stadium gates. The Broncos Bike Valet presented by Ford in association with Denver B-Cycle, is a free service available for fans on the north side of the stadium [located adjacent to parking lot J and outside of Gate 4](#). The bike valet will operate starting 2 Hours prior to kick off and until 1 hour after the game. For more Information on the Broncos Bike Valet: [CLICK HERE](#)

### DENVER TROLLEY

The Denver Trolley's popular Football Shuttle will operate during the upcoming season for all Denver Broncos home games! The fare is \$7.00 for a roundtrip ticket, and \$5.00 for a one-way ticket (children three years old and younger ride free). Tickets can be purchased on the Trolley. Running frequent roundtrips starting two hours before kickoff, the Trolley operates from the Confluence Park Trolley stop behind REI (1416 Platte Street, Denver, 80202) to the Broncos Bridge Trolley stop under I-25, about 100 yards east of the stadium; return rides begin at the start of the fourth quarter and continue until 30 minutes after the game ends.

### TAXI SERVICE

A taxi stand is located outside the stadium on Bryant Street along the pedestrian walkway outside of the Gate 5 area on the northeast corner of the building.

### RIDE SHARE

After the game, head to the west side of the stadium to the rideshare pickup location at 17th and Federal Boulevard (near the Sports Fan Building).

## STADIUM A-Z GUIDE

### ACCESSIBLE SEATING GUIDE

Accessible game tickets, including full and half-price tickets, can be purchased online at [TICKETMASTER.COM](http://TICKETMASTER.COM), call 1-800-745-3000 or at the Box Office. To purchase half price tickets fans must be registered as a verified fan through Ticketmaster. To register as a verified fan please visit [TICKETMASTER.COM](http://TICKETMASTER.COM). Tickets are not available at the stadium ticket office on the first day of sale.

The Broncos have established an ADA hotline 720-258-3337 or you can email [ADAINFO@BRONCOS.NFL.NET](mailto:ADAINFO@BRONCOS.NFL.NET) for patrons who need assistance.

### ASSISTIVE ANIMALS

Broncos Stadium at Mile High permits trained guide dogs, signal dogs, or service animals.

### SERVICES FOR FANS WITH DISABILITIES

#### ELECTRICAL OUTLETS

Electrical outlets (Accessible Power Stations) are available for recharging wheelchairs and other necessary equipment in the seating areas designated for patrons with disabilities. Please contact a Guest Relations staff member for assistance. Electrical outlets do not have the capability to run heated blankets.

#### FAMILY RESTROOMS

ADA compliant family restrooms are located adjacent to most Guest Relations Centers on each stadium level.

### RAMPS

ADA compliant ramps to all stadium levels are located in all four corners of Broncos Stadium at Mile High. Any guest seated in Sections 316 through 330 should utilize the ramps adjacent to Gates 4 and 5 only.

### SERVICES FOR THE DEAF AND HARD OF HEARING PERSONS

#### ASSISTED LISTENING DEVICES

Hearing impaired guests may check out an Assistive Listening Device (ALD) at any Guest Relations Center with a valid driver's license. Guests may also reserve an ALD prior to an event by calling 720-258-3000.

#### CLOSED CAPTIONING DEVICES

Closed captioning is available for guests who are deaf or hearing impaired via mobile phones. A limited number of mobile phones are available for check out with a valid driver's license at any Guests Relations Center or can be reserved in advance by calling 720-258-3000. The mobile phones will transmit announcements made through the stadium's public-address system. To access captioning from your own smart phone, visit [www.captionedtext.com/client/Event.aspx](http://www.captionedtext.com/client/Event.aspx) and enter the Event ID code '951'. This system may not be available for all stadium events.

### ACCESSIBLE PARKING

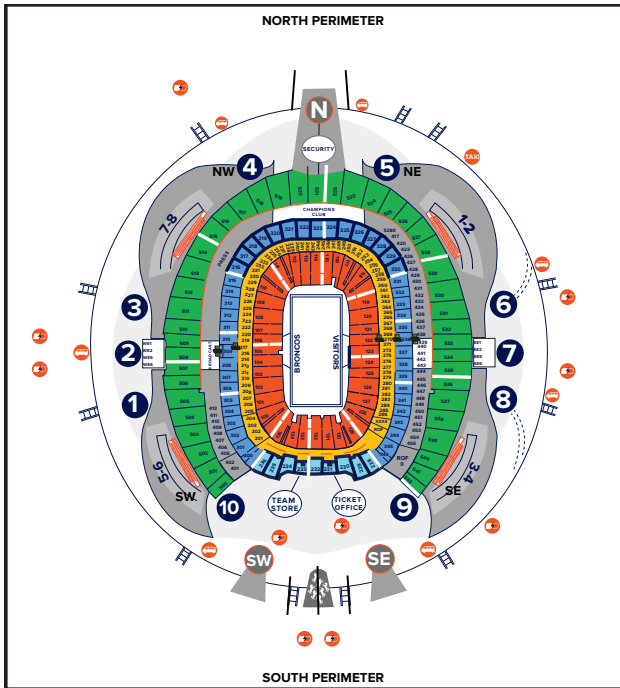
All Accessible parking spaces at the stadium are restricted to only those guests possessing and displaying valid state-issued ADA parking placards or vehicle registrations. ADA placard enforcement agents will be on-site at the entrances to the accessible parking lots to verify. Violators are subject to ticketing and/or fine.

### DAY OF GAME ADA ACCESSIBLE CASH / CREDIT PARKING

Day of game parking will be available on a first-come, first served basis for ADA guests in Lots L, D and G. Spaces historically sell-out approximately 1.5 hours prior to kickoff, so plan to arrive early. A valid disability placard and or vehicle registration will be verified upon entering the parking lot. When purchasing a day of game cash parking space in the accessible parking lots, please be prepared to present the items below, as ADA placard enforcement agents will be present. You will need:

- A current disability parking placard or disability parking vehicle license plate.
- A registration listing to the disability parking placard or disability parking license plate.
- The person that the registration of the disability parking placard or license plate, must be in the vehicle.
- The person the disability placard or vehicle license plate must have picture identification.





### ACCESSIBLE SHUTTLE CARTS

Shuttle cart services are available to assist fans with disabilities, elderly and other guests requiring assistance from parking areas to locations closer to stadium gates. Shuttles pick up guests from designated shuttle stop points only beginning three hours prior to kick off until one hour after the game. Therefore, please arrive as early as possible to utilize our shuttle services. Please also be patient immediately following the game, shuttle service operations will cease from 2 minutes left in the 4th quarter until approximately 15 minutes following the end of the game for safety reasons. Shuttle carts service may be reduced or cancelled at the discretion of stadium management.

### AGE RESTRICTIONS

Guests two years of age and older are required to have a ticket for admission to any stadium event. Infants under two years of age may sit in a ticket holder's lap so long as they do not obstruct the view of others nearby.

### ALCOHOL POLICIES

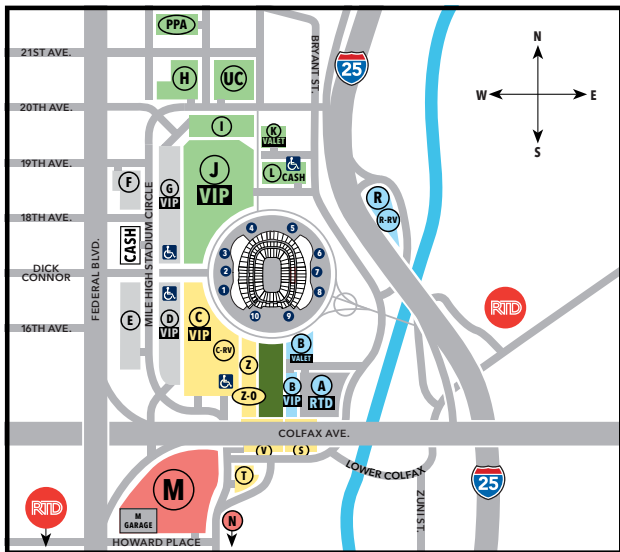
Broncos Stadium at Mile High and our partners strongly encourage responsible consumption of alcoholic beverages.

The stadium's alcohol policies are:

- No outside alcoholic beverages are permitted. Guests in possession of outside alcoholic beverages will be ejected without refund.
- Colorado law prohibits the sale of alcoholic beverages to persons under the age of 21. NFL policy requires that all guests, regardless of age, are required to show valid ID when purchasing alcoholic beverages. Identification cards that appear to be fraudulent will be turned over to a Denver Police Officer.
- The sale of alcoholic beverages will conclude at the end of the third quarter of NFL games. Cut off times will be determined for other events on a case-by-case basis. Sales may be discontinued earlier at the discretion of stadium management.
- There is a two-alcoholic beverage limit per transaction at all concession stands.
- Guests passing or providing alcohol to minors will be ejected and subject to arrest.
- Guests possessing alcohol, who do not have proof of being 21, may be ejected.
- Stadium management reserves the right to refuse the sale of alcohol to any person.
- Don't drink and drive. Have a designated driver, take mass transit or take a cab. Don't get behind the wheel.

### ANIMALS

Animals are not permitted in Broncos Stadium at Mile High, with the exception of trained guide dogs, signal dogs, and service animals that assist fans with disabilities.



### AUTO TROUBLE

Ace Towing Enterprises, 303.980.8770, provides complimentary emergency auto service to vehicles in stadium parking lots following Broncos home games. Please contact any stadium staff member if assistance is needed.

### AUTOMATIC TELLER MACHINES (ATM)

U.S. Bank ATMs are located on level 1 near sections 105, 114, 122, and 133. Additional ATMs are located adjacent to all Guest Relations Centers on stadium levels 3 and 5.

### BABY CHANGING STATIONS

Baby changing stations are available in all stadium restrooms.

### BAG POLICY

To provide a safer environment for the public and expedite fan entry into stadiums, NFL policy limits the size and type of bags that are permitted into the stadium. The Broncos encourage fans not to bring any bags, however, the following will be permitted:

- One clear bag no larger than 12" x 6" x 12" OR a one-gallon clear freezer bag (Ziploc or similar).
- In addition, fans may carry a small clutch no larger than 6.5" x 4.5", with or without a strap.
- Each ticket holder, including children, may carry an approved clear bag and a clutch.

### ADDITIONAL INFORMATION

- Diapers and wipes may be carried in a clear bag, however, diaper bags are not permitted
- Additional clothing, blankets, etc. are permitted if carried loosely or in an approved clear bag.
- Blankets should be carried over the shoulder to be screened more quickly.
- Small cameras, binoculars and cell phones may be carried in loosely or in an approved clear bag.
- Seat cushions are allowed in, but must be one-piece foam cushions.

There are no provisions to check items at the gates. Fans will be asked to either take prohibited items back to their car, if they have not entered the stadium, or dispose of prohibited items at the gate. The Denver Broncos and the stadium are not responsible for any items left behind, lost, stolen, or damaged.

## BANNERS/SIGNS

Appropriate signs and banners are acceptable; however, the following rules apply:

- Signs may not obstruct another guest's view
- Signs may not cover existing stadium advertising or signage
- Signs must be event-related, in good taste and in approved locations as determined by stadium management.
- Signs may not contain profanity or be commercial or political in nature.
- Signs may not be constructed out of plastic, wood, metal or other hard substrates.

## CAMERAS/VIDEO RECORDERS

Hand-held still camera photography is welcomed at events for non-commercial personal purposes. Cameras and lenses must be 6" or less, when fully extended. Tripods, camera lenses or any other type of equipment, including selfie sticks, that may interfere with other fans' enjoyment of the game are not permitted. The use of video cameras is not permitted at any time. The stadium's camera policy may change for other events. Please check in advance to confirm a specific event's policy if there is a question.

## DRONES / UNMANNED AERIAL DEVICES

In accordance to Title 14 CFR Section 99.7, drones or other unmanned aerial devices are strictly prohibited on stadium property, including parking lots and adjacent walkways.

## COLORADO SPORTS HALL OF FAME MUSEUM

Located on the West side, inside Gate 1, The Colorado Sports Hall of Fame (CSHoF) not only honors those that have achieved excellence in sports and in character, it helps others to achieve it with a selection of inductee biography panels, Colorado sports timelines and partner profiles, the museum provides an in depth look at Colorado sports history. Be sure to see the Nuggets center court and spend some time dressing as your favorite athlete in the Kids Zone. Hours vary seasonally, check [www.coloradosports.org](http://www.coloradosports.org) for current hours. Museum admission is free and stadium tours are available for a fee.

## STADIUM TOURS

Operated by the Colorado Sports Hall of Fame (CSHoF), tours of Broncos Stadium at Mile High are offered year-round. Ticket price includes a behind-the-scenes look at the home field of the Denver Broncos Football Club. The 75-90-minute walking tour starts in the CSHoF and includes stops at places such as an executive suite, United Club Level, Visiting Team Locker Room, Keg Room, Thunder's Stall, End Zone, Television Truck Production Area and the Press Center. \*All areas may not be available at all times. Reservations are strongly recommended and can be made by calling the CSHoF at 720-258-3888 or at [www.coloradosports.org](http://www.coloradosports.org).

## DENVER BRONCOS CHEERLEADERS

### DENVER BRONCOS ALL STARS

[www.denverbroncos.com/cheerleaders/jdbc/allstars](http://www.denverbroncos.com/cheerleaders/jdbc/allstars)

The Denver Broncos All Stars are a competitive dance team providing young girls an opportunity to train with Broncos Cheerleaders and participate in competitive performances. The All Stars practice at Broncos Stadium at Mile High two to three times a week, compete in five local competitions, perform at four Broncos games, local community and charity events and compete at Nationals. Instructors are current and past Denver Broncos Cheerleaders and have years of experience teaching dance. The focus of this program is to improve dance skills, and to participate in charity work, team building and achievement programs to build character and core values. Annual tryouts for the Denver Broncos All Stars normally take place in late April or early May each year. For more information, please see the Denver Broncos All Stars page on [DenverBroncos.com](http://DenverBroncos.com).

### DENVER BRONCOS CHEERLEADERS

[www.denverbroncos.com/cheerleaders/index.html](http://www.denverbroncos.com/cheerleaders/index.html)  
[www.facebook.com/DenverBroncosCheerleaders](http://www.facebook.com/DenverBroncosCheerleaders)

One of the premier teams in the NFL, the Denver Broncos Cheerleaders are known for their distinctive western uniforms. The Broncos brought back cheerleaders in 1993 after a 17-year absence and are proud of the work the team does both on the field and in the community. The cheerleaders appear at over 600 charity and personal events annually representing the Denver Broncos. For more information regarding the Denver Broncos Cheerleaders, including how to request and schedule cheerleader appearances, please contact 720-258-3176 or refer to our website.

### JUNIOR DENVER BRONCOS CHEERLEADERS

[www.denverbroncos.com/juniorcheers](http://www.denverbroncos.com/juniorcheers)

The Junior Denver Broncos Cheerleaders (JDBC) program promotes self-esteem, pride, commitment and discipline among young women ages 6-14 and offers a rare and truly special opportunity for young women to perform during Denver Broncos pre-game and halftime shows at Broncos Stadium at Mile High. No tryouts are required! The Junior Denver Broncos Cheerleaders is a team tailored to kids of all ages and ability levels and is open to young girls with years of experience or girls who are new to cheerleading and dance. For information on registration fees and registration times, please refer to the Junior Cheerleader page on [DenverBroncos.com](http://DenverBroncos.com).

### DENVER BRONCOS IN THE COMMUNITY

The Denver Broncos are committed to improving lives in our community by focusing on Youth Development, Quality of Life, Health & Wellness, Youth Football and Civic Engagement. Alongside key community partners, the team is able to make a difference through strategic programming, unique events and dedicated advocacy. For more

information on the Denver Broncos' community partnerships and programs, please visit [www.denverbroncos.com/community](http://www.denverbroncos.com/community) or follow @BroncosOffField on [Twitter](https://twitter.com/BroncosOffField) and [Instagram](https://www.instagram.com/BroncosOffField).

### 50/50 RAFFLE

The National Sports Center for the Disabled (NSCD) will host a 50/50 Raffle at all Denver Broncos home games. This game-day fundraiser provides fans the opportunity to purchase raffle tickets before and during the game and one lucky fan will win half of the net proceeds and the other half of the net proceeds will benefit the NSCD and Denver Broncos Charities.

### HOW TO PARTICIPATE

To purchase raffle tickets, fans can look for NSCD 50/50 sellers in bright yellow aprons with handheld devices around the parking lots at Broncos Stadium and during the game inside the stadium. Sales begin approximately three hours before kickoff in the parking lots and 2 hours before kickoff in the stadium and continue through the end of the third quarter. Tickets are sold at the following rates: 3 for \$5, 10 for \$10, or 60 for \$20. The winning raffle ticket number will be announced during the 4th quarter and participants do not have to be present to win. All winning numbers will be listed at [www.nscd.org](http://www.nscd.org) and winners will have 30 days to redeem their ticket.

### 50/50 RAFFLE SALES LOCATIONS

- Lower Concourse Kiosks: Section(s) 100,108, 116, 125
- United Club Kiosk: East only
- Upper Concourse Kiosk: Section 514
- Mobile Sellers: Levels 1, 3 and 5

## DENVER BRONCOS SINGLE GAME TICKETS

### SINGLE GAME TICKETS

All single game tickets made available for public purchase will go on sale in July. Individual game tickets can be purchased online at [ticketmaster.com](http://ticketmaster.com). For more information on purchasing tickets, please visit [denverbroncos.com/tickets](http://denverbroncos.com/tickets). Tickets not available at stadium ticket office on first day of sale. ALL SINGLE GAME TICKETS ARE MOBILE PHONE DELIVERY ONLY.

### HALF-PRICE TICKETS

To purchase half-price tickets fans must be registered as a verified fan through Ticketmaster. To register as a verified fan please visit [verifiedfan.ticketmaster.com/denverbroncos](http://verifiedfan.ticketmaster.com/denverbroncos). As part of the legislation authorizing the construction of Broncos Field at Mile High, 2,000 tickets for all ten Denver Broncos home games are made available at half-price. Half-price tickets will go on sale on the same date as full price tickets.



Policies regarding use of half-price tickets include:

- Four ticket limit per household per season.
- Multiple game purchases are not permitted.
- ALL HALF-PRICE TICKETS ARE MOBILE PHONE DELIVERY ONLY.
- Tickets can be accessed three hours prior to kickoff.
- To prevent fraudulent use of tickets or reselling of tickets, all members of the party must be present and are required to immediately enter the stadium once the mobile tickets are presented for entry.
- Half-price tickets are non-transferable and non-refundable.

### TICKET EXCHANGE

<https://www.ticketmaster.com/nfl/>

NFL Ticket Exchange is Ticketmaster's online service that enables fan-to-fan transactions. Buyers simply select the ticket(s) they want based on price and seat location, without having to bid against other buyers, without having to coordinate delivery from anonymous sellers and without the gamble that the tickets are legitimate. Season ticket holders may refer to the online ticket office at [denverbroncos.com/tickets](https://denverbroncos.com/tickets), or contact the Denver Broncos Ticket Office for more details.

### MOBILE TICKETING

The Denver Broncos are committed to utilizing the best ticketing technology to provide world-class experiences for our fans. No more printing your tickets at home or losing your tickets in the mail- your tickets will now be with you everywhere you go through the Denver Broncos account manager or the Broncos365 App. For further information on mobile ticketing visit [denverbroncos.com/tickets/mobiletickets](https://denverbroncos.com/tickets/mobiletickets).

### DENVER BRONCOS SEASON TICKETS & PARKING PERMITS

#### MOBILE SEASON TICKETS

Denver Broncos season tickets are now all mobile. Tickets can be accessed on your mobile device through the Broncos 365 app or through Account Manager at [denverbroncos.com/tickets](https://denverbroncos.com/tickets). For more Information on mobile tickets, please visit [denverbroncos.com/tickets](https://denverbroncos.com/tickets) and click the Mobile Tickets tab.

#### PRINT AT HOME PARKING

Denver Broncos parking permits are now electronically distributed to Season Ticket Holders. Parking permits must be printed at home, in color, prior to arriving to the stadium. Parking permits can be accessed through Account Manager. For more Information on digital tickets, please visit [denverbroncos.com/stadium](https://denverbroncos.com/stadium) and click the Parking tab.

### SEASON TICKET WAIT LIST

[denverbroncos.com/tickets](https://denverbroncos.com/tickets)

The wait list for reserved season tickets currently has over 85,000 names with an estimated wait of approximately 10-15 years. Adding your name to the wait list does not obligate you to purchase. If you choose not to purchase tickets at the time you are contacted, you can either be removed from the wait list or be moved to the end of the list (non-responses to season ticket offers will be interpreted as requests for removal from the current wait list).

### DENVER BRONCOS TEAM STORE

The widest selection of official Broncos merchandise anywhere is located directly beneath the main scoreboard across from section 132 on the Main Concourse level. To purchase official Denver Broncos merchandise online please visit [shop.denverbroncos.com](https://shop.denverbroncos.com). For store hours, please call 720-258-3300. If you're in the Denver area, you can also visit our Official Broncos Team Store at UCHHealth Training Center.

Broncos Team Store at UCHHealth Training Center;  
13403 E. Broncos Pkwy. Englewood, CO 80112 303-264-5665

### DESIGNATED DRIVER PROGRAM

The Denver Broncos, Bud Light, Centerplate and the TEAM Coalition encourage fans to act responsibly and be "Good Sports" while enjoying the game. Fans may visit the Guest Relations Centers located at GR Gate 10, Sections 122, 322, 508 and 534 and the Concierge Desks in the United East and United West Club Elevator Lobby's during Broncos home games for information on how fans over 21 can sign up to be a designated driver and receive a complimentary Coca-Cola or O'Doul's as well as register to win prizes through the TEAM Coalition. As a designated driver, fans pledge not to drink alcoholic beverages during the game and to provide responsible transportation for all members of their group. While the designated driver program is only in operation for select events, all of us at Broncos Stadium at Mile High remind you that it is always important to drink responsibly and to drive safely. TEAM Coalition is an alliance of professional sports, entertainment facilities, concessionaires, the beer industry, broadcasters, governmental traffic safety experts and others working together to promote responsible drinking and positive fan behavior at sports and entertainment facilities. TEAM stands on three main principles: alcohol service policies, alcohol management training for stadium employees and programs for fans to manage alcohol responsibly, such as designated driver programs.

### ELEVATORS & ESCALATORS

Eight public elevators and fifteen escalators provide service to all stadium levels and seating areas. Elevators are located at the 50-yard line areas on the East and West sides of the stadium. Escalators are located within each ramp quadrant and in the United Club areas and Suite Levels.

### EMERGENCY SITUATIONS

If an emergency situation arises, please direct your attention to the scoreboard while listening to the PA system for instructions. In addition to the scoreboard and PA system you may also refer to a guest relations or security team member for further instructions.

### EMPLOYMENT & FUNDRAISING OPPORTUNITIES

The staff members of Broncos Stadium at Mile High work together towards one singular goal: to give our fans the best game day experience possible. From our guest services and event staff to the housekeeping department and food and beverage team, each of the over 2,000 individuals who represent the stadium and Denver Broncos Football Club on game days and during other stadium events are expected to share an unwavering commitment to each and every visitor and guest.

Stadium Management Company: Ushers, Guest Relations Ticket Takers, Staff and Parking Attendants

Argus Event Staffing: Event Staff & Security & Parking

Aramark Facility Services: Housekeeping

Centerplate: Food and Beverage Concessions

Epicurean Entertainment: Suite Catering

For more information: [CLICK HERE](#)

### FAMILY RESTROOMS

Family Restrooms are available for those with disabilities or for those who need assistance. Family Restrooms are located on the Lower (Level 1), Club (Level 3) and Upper (Level 5) Concourses at sections (Gate 10) 105, 122, 305, 324, 341, 508 and 534. All family restrooms are ADA-compliant and also have baby changing tables.

### FIELD ACCESS

Only authorized personnel will be permitted on the field prior to, during and after the game. Any unauthorized persons gaining access to the field will be removed, ejected and subject to prosecution and/or fine as well as loss of season ticket privileges.

### FIRST AID

First Aid Centers are located on the Main Concourse across from Section 122 (east 50-yard line) and on the Upper Concourse by Section 534 (east 50-yard line).

## FOOD AND BEVERAGES

Centerplate, the pioneer and leader in live event hospitality and partner for food and beverage at Broncos Stadium at Mile High, offers a variety of game day favorites and local cuisine. Concession stands (including portables and merchandise) are located throughout the concourse areas and United Club Levels. All major credit cards are accepted, including at most portable food service carts. For a complete list of all the food and beverage offerings, please visit [www.broncosstadiumatmilehigh.com](http://www.broncosstadiumatmilehigh.com)

Blitzburger Grill\* - Chicken Tenders, Burgers, Bronco Brats, Fries, Thunder Dog, Garlic Fries, Veggie Burger.

Legends Grill - Chicken Tenders, Burgers, Stadium Brats, Stadium Dogs, Fries, Pulled Pork, Chile Cheese Fries, Chili Cheese Dog.

Mile High Pie - Pizza, Nachos, Salads, Veggie Packs.

Red Zone - Tacos, Grande Nachos, Tamales, Churros, Nachos.

Sideline Grill - Chicken Tenders, Burgers, Bronco Brats, Fries, Thunder Dogs, Garlic Fries, Pretzels.

Crafts & Drafts - Premium Draft, Domestic Draft, Imports, Craft Beer, Wine.

5280' Favorites - Cheddar Brats, Stadium Dogs, Stadium Brats, Pretzels, Nachos, Popcorn.

EndZone & 50Yard Philly - Denver Cheesesteaks, Stadium Dogs, Popcorn.

Fan Stand\* - BBQ, Hot Dogs, Nachos, Gluten Free Options, Popcorn.

Bella Fornos - Pizza by the Slice, Nachos, Salads, Veggie Packs.

First & Fusion\* - Asian Inspired Bowls and Egg Rolls.

Full Service Bars - The Tavern, Xfinity Bar, Cross Bar, 50 Yard Bars (East & West), Club Fireside Bars.

\*Gluten Free and Vegetarian Offerings \*Locations and offerings subject to change.

## GATE OPENING TIMES

For Broncos games, general gates to the stadium open two hours prior to kickoff. Gates for those with United Club or Suite Level tickets will open for access to the Club Lounges starting three hours prior to kickoff. Please utilize the gate indicated on your ticket when entering. It is recommended that fans arrive to their gate 1 hour prior to kickoff.

## GATE SECURITY SCREENING

Prior to entering stadium gates, all patrons will be subject to security screening, including metal detector screening and inspection of bags

or other items carried in. Please plan on arriving at gates no later than 1 hour prior to the event start time to ensure you are in your seat on time. By tendering a ticket and entering the stadium, you consent to such searches and waive any related claims that you might have against the NFL, its member clubs, their affiliates and stadium landlord, or their agents. If you elect not to consent to the searches, you will be denied entry into the stadium. The level of screening may be modified on an event-by-event basis at the discretion of Broncos Stadium at Mile High management.

## GUEST RELATIONS CENTERS

Guest Relations Centers are located on all general seating levels of the stadium for guests to obtain information or assistance. Guest Relations Centers are located by Gate 10 and Section 122, United Club East and West, North Reserve Section 322, and Level 5 Section 508 and 534.

## LOST AND FOUND

Lost and found items should be taken to the nearest Guest Relations Center on the same level they were found. On Broncos game days, lost and found items will be held at the Guest Relations Center they were turned in at until the stadium has been cleared on that level. Any unclaimed items will be transferred to main Lost and Found once the stadium has been cleared. Following the game, please call 720-258-3889 to inquire about any lost items. Items will be held for 30 days.

## MILE HIGH MOUNTAIN VILLAGE

The Broncos official pre- game tailgate party takes place in the Mile High Mountain Village, free for all fans with a game ticket with entry permitted at Gate 4 starting at 11:30 a.m. for day games and 3:30 p.m. for night games. Fans can gain early entry into the stadium to catch a glimpse of pre-game player warmups and enjoy food and drink specials. For more information on the Mile High Mountain Village please visit [denverbroncos.com/stadium/mountainvillage](http://denverbroncos.com/stadium/mountainvillage) or call 720-258-3100.

## MILE-HI STADIUM CLUB

The Mile-Hi Stadium Club is a private, members-only club located at Broncos Stadium at Mile High. The club offers a luxurious atmosphere for members and their guests prior to, during, and after Denver Broncos home games and at other select occasions. For membership information contact the Mile-Hi Stadium Club directly at 720.258.3766

## MOTORIZED VEHICLES

Motorized vehicles of any type are not permitted on the sidewalks and / or walkways surrounding Broncos Stadium at Mile High. Motorized vehicles may include, but are not limited to cars, trucks, mopeds, scooters, motorcycles and ATV's. All motorized vehicles must be parked in designated parking spaces at Broncos Stadium at Mile High.

## NO RE-ENTRY POLICY

Broncos Stadium at Mile High has a NO RE-ENTRY policy. Ticketed guests who leave the building are NOT permitted to re-enter with a previously scanned ticket.

## NURSING SUITE

Broncos Stadium at Mile High has one nursing suite sponsored by UCHealth located adjacent Gate 6 for your convenience. Please stop by the Guest Relations Center at Section 122 to get the access code.

## PREMIUM SEATING

Broncos Stadium at Mile High offers a number of premium seating options including Executive Suites, Single Game Suites or Club Seats with some of the best sight lines in the stadium, full-service catering, elevator and escalator service from premium seat entrances and many other amenities. Broncos Stadium at Mile High Premium Seating areas include the United Club Level, Suite Levels; Executive Suites, Legends Rooms, Ring of Fame suites, and the 5280 Club. To request further information, please visit [www.denverbroncos.com/tickets-and-stadium/premium-seating.html](http://www.denverbroncos.com/tickets-and-stadium/premium-seating.html) call 720-258-3338 or send an email to [premiumseats@broncos.nfl.net](mailto:premiumseats@broncos.nfl.net).

## PROHIBITED AND RESTRICTED ITEMS

For the safety and security of our guests, please refer to the items below: ([See Bag Policy](#))

### THE FOLLOWING ITEMS **ARE NOT** PERMITTED INTO THE STADIUM:

- Any bags which do not meet NFL bag policy guidelines.
- Glass bottles, cans, coolers of any kind, thermoses or ice chests.
- Alcohol of any kind.
- Oversized banners, signs or flags. Poles or sticks are also not permitted.
- Large golf-sized umbrellas, laser pointers, and balls of any kind including full-sized footballs.
- Single purpose video cameras.
- Weapons (including knives), any item that may be used as a projectile or one that is deemed dangerous by Stadium management.
- Any animal with the exception of a service animal.
- Any other item deemed inappropriate by Stadium management.
- Clothing with heating devices that include battery packs, such as heated socks, coats or blankets.
- Seat cushions except for those which are one piece and have no zippers pockets or concealable areas.
- Air horns or horns of any kind.
- Artificial Noise Makers. i.e. cowbells, whistles, etc.
- Camera tripods or monopods.

## THE FOLLOWING ITEMS **ARE** PERMITTED INTO THE STADIUM:

- Clear bags which meet NFL bag policy guidelines. ([See Bag Policy](#))
- Food of any kind that is contained in a clear plastic bag.
- Non-alcoholic beverages in a factory-sealed bottle.
- Still-photography cameras with a lens that is 6" or less in length not contained in a case.
- Hand-carried jackets, blankets, or other items, which will be patted down or searched.
- Seat cushions are allowed in, but must be one-piece foam cushions.

## RECYCLING

Recycling containers are located throughout all areas and levels of the stadium for guests to dispose of any recyclable materials including glass and plastic bottles, aluminum and tin cans, cardboard boxes, paper, newspapers or other material acceptable in the recycling process. Recycling containers are also located outside the stadium, adjacent to parking areas and by stadium gates.

## SMOKING POLICY

Broncos Stadium at Mile High is a non-smoking facility. Smoking or use of alternative smoking devices (electronic or vapor) in the stadium is only allowed in designated smoking areas. Smoking or use of alternative smoking devices in a non-designated area will result in ejection from the stadium without refund or re-entry. Any form of marijuana consumption or possession is prohibited at Broncos Stadium at Mile High property during public events including stadium parking lots, and will result in ejection from the stadium without refund or re-entry.

## SEASON TICKET POLICIES

### ADDRESS CHANGE

Address changes may be submitted in writing with proper photo identification and sent to [tickets@broncos.nfl.net](mailto:tickets@broncos.nfl.net) or online by visiting [denverbroncos.com/tickets](https://denverbroncos.com/tickets) and selecting the Account Manager option. The email address associated with the account and password are required.

### RESALE AND SCALPING

The NFL Ticket Exchange by Ticketmaster is the official online resale marketplace of the Denver Broncos. Tickets purchased from any site that is not an authorized reseller of NFL tickets may not be valid and cannot be verified by the Denver Broncos Ticket Office.

## TICKET TRANSFERRING

Ticketmaster allows Season Ticket Holders to cancel their 'original mobile ticket' and transfer ownership to a friend or business associate. Tickets can be easily transferred from your Account Manager online or from your mobile phone using the Broncos365 app.

\*\*Please note: ADA sections are for ADA qualified patrons only. Please see the exchange policies outlined at [denverbroncos.com/tickets](https://denverbroncos.com/tickets) for further details.

## NFL TICKET EXCHANGE

The Denver Broncos and the NFL have partnered with Ticketmaster to allow our Season Ticket Holders to post their individual game tickets for re-sale on a team approved website. Season Ticket Holders can log on to their account via Account Manager at [www.denverbroncos.com/tickets](https://www.denverbroncos.com/tickets) and post tickets for sale. Once your posted tickets are purchased, the barcodes on your sold tickets are cancelled and new barcodes are issued to the buyer.

Customer Service: 1-888-635-5944 or [nflticketexchange@ticketmaster.com](mailto:nflticketexchange@ticketmaster.com)

## SOLAR POWERED PHONE CHARGING STATIONS

Solar powered charging stations give our fans the opportunity to charge their phones before entering stadium gates and throughout the stadium at easily accessible and convenient locations. The stations located outside the stadium are along the Ring Walkway and at the Ticket Office, Sports Legends Mall, Counties Gateway Plaza, Mile High Monument, Gates 3, 4, 10 and between gates 7 & 8.

## TELEPHONES (PUBLIC) / TTY

Public telephones are located at all Guest Relations Centers in the building. Locations are: Gate 10, Section 122, North Reserved Section 321, East and West United Club Levels, Concierge desks on Level 2 & 4, and Upper Concourse Section 508 and 534.

## TECHNOLOGY

(SMART PHONES, WI-FI, CELLULAR SERVICE)

### CELLULAR SERVICE (DAS NETWORK)

To increase the strength of cellular service throughout the stadium, a Digital Antenna System (DAS) has been installed, giving fans improved cellular communication access.

Digital Antenna Systems have been installed for the following carriers at the Stadium:

- Verizon, Sprint, T-Mobile and AT&T

## SOCIAL MEDIA

Stay connected and informed about events going on at Broncos Stadium at Mile High by following us on Twitter at [@broncosstadium](https://twitter.com/broncosstadium) and "Like" us on Facebook at [@BroncosStadiumAtMileHigh](https://www.facebook.com/BroncosStadiumAtMileHigh). Be sure to sign up for text message updates via our twitter page for event specific information like parking, street closures, prohibited items, and general stadium information that will be posted prior to and during events.

## TABLETS

Fans are allowed to bring tablets into the stadium during game days. Laptops however, are not permitted in to the stadium.

## WI-FI ACCESS

Verizon customers can access free Wi-Fi at the Stadium on game days. To get connected, simply select the VerizonWiFiAccess SSID on your smartphone device and the system will verify you are a valid Verizon customer and allow you to access the VerizonWiFiAccess system.

For all Non-Verizon customers, you can access free Wi-Fi at the Stadium on game days by selecting BroncosStadium and hitting the "Accept & Connect" button on the screen.

## MOBILE APP

The official and free Broncos 365 and Orange Herd apps are available for your mobile device. Visit <https://www.denverbroncos.com/downloads/mobileapp> or your device's app store to download.

## VERIZON STUDIO

Verizon will be providing fans with a mobile phone charging station located inside of Gate 8, adjacent to the East elevators. Service is free of charge throughout the season.

